

FAQ

COMMON QUESTIONS

IS THIS PET INSURANCE?

No. Our plans are built to include primary and preventative care services that are expected and recommended over the course of the year. While insurance is designed to reimburse you for illness and injury, our care plans are made to ensure your pet has a healthy year.

WHAT IS THE IN-HOSPITAL CREDIT (PET FSA)?

Immediately upon sign up, you have access to an in-hospital credit to use for the unexpected. We call this our pet Flexible Spending Allowance (pet FSA) and 75% of any unused balance rolls over at the end of the plan year!




HOW DOES THIS PLAN HELP ME TAKE CARE OF MY PET?

Our subscription plans allow you to budget for a year of care for your pet. With one monthly payment, all of your vet recommended annual care items are planned for. Want to pay annually? Save an additional 5% when you select annual payments at checkout.

WILL THIS SAVE ME MONEY?

Yes. For pet parents wanting to give their pets the best year of care, this plan offers our very best price on our hospital's vet recommended annual primary care.

Our Plans:

-  Improve Pet Health
-  Lower Financial Stress
-  Provide Peace of Mind

YOUR EXPERIENCE

EASILY VIEW YOUR PET'S PROFILE

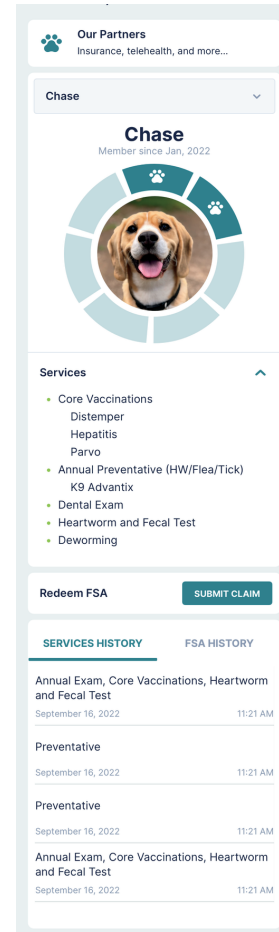
REAL-TIME SERVICE HISTORY

IN-HOSPITAL CREDIT AVAILABLE UPON SIGN UP

EASY TO USE BENEFITS

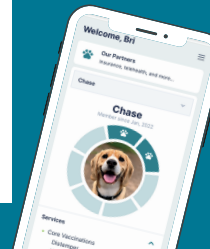
MARKET HUB PARTNERS + PERKS

Plans can be used at both of our FurWell locations!



We've partnered with PetCentric Health to bring you a care plan that's inclusive of annual exams, core preventatives, and an in-hospital credit - all available immediately upon sign up!

REGISTER AT THE QR CODE BELOW!



CANINE PRIORITY CARE PLANS

A YEAR OF CARE



IN A SIMPLE MONTHLY PAYMENT



SIGN UP TODAY AND SAVE DURING YOUR VISIT!

WHY DO I NEED A CARE PLAN?

We designed our plans to ensure your pet gets everything they need annually. **Our solution:**

- Covers everything we recommend for a **year of preventative care**
- Has **transaction-less** checkout
- Helps you plan for the unexpected by providing an **in-hospital credit available immediately** upon sign up
- **Allows you to pay monthly**

Login at: app.petcentrichealth.com/login

PUPPY PLAN



**\$115/
month**

ADULT DOG PLAN



**\$121/
month**

SENIOR DOG PLAN



**\$139/
month**



Save an additional 5% when you pay annually!

Register via the QR code on back for an amazing year of pet health!

PRIORITY CARE PLANS

- Physical Examination
- Rabies Vaccine
- Bordetella Vaccine
- DAPP Vaccine
- Lepto Vaccine
- Benadryl Injection
- F/T/HW Prevention (SimparicaTRIO)*
- Parasite Screening (Fecal)
- Annual Bloodwork
- Nail Trim
- ASPCA Poison Control Hotline Allowance (1)
- Microchip Placement
- MarketHub Savings
- Annual In-Hospital Credit (pet FSA)
- TOTAL SAVINGS**

puppy plan <1 year	adult canine plan 1 year - 7 years	senior canine plan > 7 years
up to 4	up to 2	up to 2
✓	✓	✓
✓	✓	✓
up to 4	✓	✓
up to 2	✓	✓
up to 2	puppy only	puppy only
6 months included	12 months included	12 months included
up to 3	✓	puppy+adult only
adult+senior only	✓	✓
up to 4	up to 2	up to 2
✓	✓	✓
✓	✓	✓
✓	✓	✓
\$250	\$300	\$300

26%

17%

14%



*The hospital may not stock preventative meds for certain sizes; if you purchase these through the hospital's online pharmacy, you will be reimbursed at the plan rate.